

Eileen Frazer, RN, CMTE, CLNC

PROFESSIONAL EXPERIENCE

1990 - Present	Executive Director of the Commission on Accreditation of Medical Transport Systems (CAMTS).
1982 - 1990	Chief Flight Nurse- University MedEvac (Lehigh Valley Hospital) Allentown, Pennsylvania
1981 - 1982	Head Nurse, Emergency Dept./Trauma Center of Lehigh Valley Hospital - Allentown, Pennsylvania.
1974 - 1981	Staff Nurse, Emergency Dept. of Lehigh Valley Hospital
1967 - 1974	Staff Nurse, Emergency Dept. of The Allentown Hospital.

EDUCATION

1967 Graduate of The Allentown Hospital School of Nursing in Allentown, Pennsylvania.

Presently completing BSN degree. Transfer to Clemson University from Cedar Crest College in Allentown, Pennsylvania.

EXPERIENCE AND BACKGROUND

Clinical experience includes emergency, trauma, flight nursing over a 23-year time frame.

Management and administrative experience dates back to 1981. Responsible for a staff of 64 while head nurse in an Emergency Department of a Level I Trauma Center.

As Chief Flight Nurse of a rotorwing program, responsible for a staff of 22. Additional responsibilities included: developing a new flight program; Continuous Quality Improvement; communicating with all departments in the hospital; and developing and providing outreach programs to community groups and ground EMS agencies. Also, co-developed trauma education program for high schools and using the Critical Incident Stress Debriefing model, co-developed a program for trauma ICU nurses who experienced acute stress in the work environment.

Served as Chair of the ASHBEAMS, now AAMS, Safety Committee from 1984 – 1990. Wrote the first draft of ASHBEAMS Safety Guidelines, working with the FAA and HAI. Developed the Priority One program and coordinated the beta test site visits. Developed a site surveyor training program based upon experience with the Commission on Accreditation of Rehabilitation Facilities (CARF). Completed a feasibility study for AAMS to develop an accreditation program for air medical transport. Assembled leaders of air medical associations for the first meeting of the Commission on Accreditation

of Air Medical Services in 1990.

In 1990, as Executive Director of a newly formed accrediting agency (the Commission on Accreditation of Air Medical Services) responsible for developing, directing and coordinating activities and communicating on a national level with health care agencies related to the air medical field, and government officials.

MEMBERSHIPS

Air & Surface Transport Nurses Association
Executive Directors of Accrediting Agencies in the U.S.
South Carolina Writers Guild
Eastern Literary Fellowship

ACTIVITIES

Developed and implemented MedEvac Alert newsletter - 1983.

Implemented and co-developed the "Flight Team Training Course".

Co-developed the Safety Orientation Program for Pre-hospital Personnel - 1982.

Co-developed the Aeromedical Safety Awareness Program - 1986.

Consultant to various hospitals in the U.S. - (Hahnemann University Hospital- Philadelphia, PA; Duke University – North Carolina; Robert Packer Hospital in Sayre, PA; Hartford Hospital – Hartford, CT; University of Arizona – Tucson, AZ) regarding the training of air medical personnel in air medical safety and preparation of patients for air transport.

Developed the HealthEast Transfer Manual.

Assisted in writing the rules and regulations for Air Ambulance (EMS - Act 45) for the state of Pennsylvania and served on the State of PA Nursing Advisory Board from 1985-1990.

Served on the faculty for ATLS (Advanced Trauma Life Support) and PHTLS (Prehospital Trauma Life Support) courses at the Lehigh Valley Hospital.

Recipient of the HealthEast Golden Medallion Award in 1989 for outstanding contribution to Air Medical Safety in the U.S.

Safety Committee Chairman for the Association of Air Medical Services from 1984 - 1990.

Developed a draft of safety guidelines for the Association of Air Medical Services – 1986.

Recipient of the "Jim Charlson Award" for significant contribution to air medical safety by the

Association of Air Medical Services and sponsored by the Aerospatiale Helicopter Company in 1991.

Attended the Commission on Accreditation of Rehabilitation Facilities (CARF) site surveyor training in 1989.

Developed and served on the faculty of Site Surveyor Education Programs (for CAMTS) in 1991, 1994 and 1997, 2002.

Received the Marriot-Carlson Award for outstanding contributions to the air medical transport community –AMTC, October 2000.

Graduated from Medical Transport Leadership Institute in 2004 and certified as a Certified Medical Transport Executive.

Certified as a Legal Nurse Consultant in July 2006.

PUBLICATIONS

"Is Your Flight Crew Airworthy", *Hospital Aviation*, Vol.5 No.5 March, 1986.

Co-editor of the "*Aeromedical Safety Newsletter*" - 1985.

"Accidents and Incidents", *Aeromedical Journal*, March, 1987.

Author of "Crew Fitness" chapter of the Dept. of Transportation Curriculum on Air Medical Crew Training which includes a Student Manual and Instructor Manual.

Developed ASHBEAMS Safety Guidelines through the Safety Committee published in 1987.

Author of "Priority One" - an evolving accreditation program for air medical services (similar to JCAHO) 1986.

"*Past, Present and Future Perspectives of Air Medical Safety*", *Emergency Care Quarterly*, Vol 6, No 4, January 1991.

Co-authored and edited the Accreditation Standards for CAMTS in 1991/ 1993/ 1997 / 1999

"UPDATE: The Commission on Accreditation of Air Medical Services", *The Journal of Air Medical Transport*. July, 1992.

"CAAMS - Progress and Potential", *Air Medical Journal*. October, 1994.

"Accreditation of Air Medical Services", *Topics in Emergency Medicine*. Volume 16, Number 4 December, 1994

“CAAMS Becomes CAMTS”, *Air Med.* Volume 3, Number 2. March/April, 1997.

“Quarterly Report”, a newsletter of the Commission on Accreditation of Medical Transport Systems, published four times a year since 1992.

“Ask the Commission”, a regular feature of *Air Med.*, beginning with the May/June, 1998 issue.

“Safety Through Quality” *AirAmbulance.* Volume 3, Number 2, May, 1999.

“CAMTS, the First Decade”, *AirMed.* Volume 6, Number 5. September-October 2000, page 43-45.

“Care in the Air”. *Advance for Providers of Post Acute Care.* Nov-Dec, 2001

“Accreditation for Air And Ground Medical Transportation”, Chapter 36 in Air &Surface Patient Transport—Principles and Practice. Mosby, Inc. 2003

“History of Air Medical Transport”, Chapter in Air Medical Crew Curriculum. NHTSA, AAMS et al, October 2003.

“What Case Managers Need to Know When Arranging Air Medical Transport” *The Case Manager.* Mosby, Nov/Dec 2003.

“What Accreditation Means to Case Managers and the Patient”, *Advance for Providers of Post Acute Care* – Jan, 2004.

“Air Medical Standards: Why they are Important to Case Managers and Patients”, *CareManagement, Volume 11, Number 4, August/September 2005*

“Accreditation for Air and Ground”, Chapter in Guidelines for Air and Ground Transport of Neonatal and Pediatric Patients. American Academy of Pediatrics, 2006

PRESENTATIONS

"Safety in Your Flight Program", Mid-Western Conference on Air Medicine, Indianapolis - 1984.

"After the Accident", ASHBEAMS Convention, Reno, NV - 1985.

"Training and Physical Requirements of a Flight Crew", ASHBEAMS Convention - 1986.

Presented paper entitled "Valid Trauma Helicopter Transport for patients with ISS scores less than 16" at the 1987 Scientific Assembly of the ASHBEAMS convention.

Presented "Accreditation - a Feasibility Study" at the 1989 Association of Air Medical Services (AAMS) convention.

Presented "Accreditation, Here It Comes" at the 1990 AAMS convention.

Presented "Update on Accreditation" at the 1991 AAMS convention.

Presented "Current Perspectives on Air Medical Safety" and "CAAMS Update" at the Current Concepts in Transport conference in SLC on March 13, 1992.

Presented "Accreditation of Air Medical Services" at the annual Fireside Conference of Rocky Mt. Helicopters, Inc. March 31, 1992.

Presented "Accreditation of Air Medical Services" at the Southwest Trauma Conference by the University of Arizona in Tucson on July 31, 1992.

Served on a panel discussion regarding accreditation at the International Conference of Air Medicine in Sydney, Australia in September, 1993.

"The Accreditation Process" a pre-conference workshop presented at the AMTC conference annually since 1993.

Presented "Accreditation of Air Medical Services in the U.S." at the International Congress during the Air Medical Transport Conference in St. Louis, October, 1993.

"CAMTS Update" presented at the Air Medical Transport Conference in Cincinnati, October, 1997.

"CAMTS Update" presented at the Air Medical Transport Conference in Albuquerque, New Mexico in October, 1998.

"Accreditation Update" presented at the Florida Annual Air Medical Services meeting in July, 1997.

"Accreditation Standards" presented at the annual conference of the Aerospace Medical Association. May, 1998

"Accreditation Standards for Communications" presented at the NAACS Communications Specialist Education Program in Omaha, Nebraska. May, 1998

"Accreditation Update" presented at the annual Air Methods Conference in Aurora, Colorado. May, 1997 and May, 1998.

Poster Presentation for AAOHN describing CAMTS – April 23 – April 25, 2001 in San Francisco, CA.

"CAMTS Accreditation for Critical Care Ground Services", CCG Conference, January 19-22, 2002 in Dallas, TX.

"Benefits of Accreditation" Presentation to ALEA Board of Directors, Tucson, Arizona July, 2002

Presenter and exhibitor at AIRMED 2002— Interlaken, Switzerland, September 17-20. 2002

Presentation to Neonatal Teams at the 1st Airborne Life Support Systems Conference - Austin, Texas, September 27, 2002

Meeting with Anderson County EMS agency Anderson, SC, October 2, 2002

Presentation to International Travel Insurance Conference (ITIC) - Nassau, Bahamas, November 8, 2002

“CAMTS Update”. Partners in Air Medical Transport – Air Methods Corporation April 2-4, 2003

“Accreditation Process for Specialty Teams” Presented to the Pediatric team at the University of Pittsburgh, May, 2003

Writers Group Chair and Presenter for the Regulatory/Compliance Group at the *Air Medical Leadership Congress* – Salt Lake City, September 4-6, 2003.

“Innovative Ways to Comply with the Accreditation Standards”. AMTC 2003 - Reno, Nevada & 2004 AMTC- Cincinnati, OH

“Air Medical Services in the U.S”, presented to the Brazilian Nursing Society in Fortaleza, Brazil October 2004.

“Accreditation and Air Medical Safety”, presented to Flight Safety Seminar in May 2005 – Dallas, Texas.

Exhibited at AirMed 2005 in Barcelona Spain in June 2005.

“Safety Officer Course for Dummies” Air Medical Transport Conference, Austin, 2005.

“State Requirements and Accreditation Standards” presentation to State EMS Agency of Texas, November 2005.

“Best Practices” AAMS Mid-Year Conference, March 2006.